

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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OFFICE OF INFORMATION SERVICES

DATE: October 5, 2009

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and
Demonstration Organizations Systems Staff

FROM: Alan Constantian /s/
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SUBJECT: Week-at-a-Glance October 5th

The Week-at-a-Glance memo describes the cleanups that CMS is preparing to process along with regularly scheduled replies to MAO/PDPs submitted Transaction Files over the next two weeks. The focus of each cleanup is described below.

MAO/PDPs should also be aware that all information is approximate and subject to change. The MAPD Help Desk will communicate any changes to the schedule that occur after this memo is published.

This document will cover:

Name Change - CMS MAPD Help Desk - Effective October 1, 2009

July 2009 MARx System Improvements

- Miscellaneous Record (Transaction Type Code 74) containing an invalid Part C Premium Update will receive TRC 122.
- Correct Start/End Date Values on TRR for TRC 018
- Receipt of TRC 179 from Miscellaneous Record (Transaction Type Code 73/74) Submissions

August 2009 MARx System Improvements

- Receipt of TRC 014 on Gap Filled Enrollments
- Correct Start/End Dates on a Part A/ B / D Eligibility Termination
- Plan Communications User Guide version 4.1 now available in MARx UI Help Screens

Name Change - CMS MAPD Help Desk - Effective October 1, 2009

Plans are advised that effective October 1, 2009, the MMA Help Desk will now be identified as the MAPD Help Desk. Plans may contact the Help Desk via email at mapdhelp@cms.hhs.gov. The link from the CMS website has also been updated. Plans may reference the help desk website via <http://www.cms.hhs.gov/mapdhelpdesk>. Information contained on the website remains unchanged.

The phone number to contact Help Desk staff remains 1-800-927-8069.

July 2009 MARx System Improvements:

Miscellaneous Record (Transaction Type Code 74) containing an invalid Part C Premium Update will receive TRC 122

Previously, a Part C Premium amount that was not blank and not numeric was submitted and processed using a Miscellaneous Update record (transaction Type Code 74), the MARx M302 UI screen – Transactions: Accepted – would show that the record was accepted and not rejected as expected. The premium amount was treated as if it was blank and the amount was converted to 0.00.

A fix was implemented that when a Part C Premium amount is not blank and not numeric when submitted and processed via a Miscellaneous Record Update (Transaction Type Code 74), the system will return TRC 122 - *Enrollment or Change Rejected, Invalid Premium Amount* as expected. Only blank values will be converted to zero as a result of this fix.

Correct Start/End Date Values on TRR for TRC 018

Due to rare roll-over processing when an enrollment acquires an end date causing an automatic disenrollment, MARx was issuing Transaction Reply Code 18 – *Automatic Disenrollment* – as the beneficiary's enrollment in the Plan was ended due to termination of the contract. Upon receipt of this TRC, the Transaction Reply Report (TRR) was indicating incorrect values in field 18 (Effective Date) and field 24 (Effective Date of Disenrollment).

As a result of this issue, a fix was implemented and the TRR has been modified for TRC 018 on transaction types 60/61/62/71 to now return the enrollment start date in field 18 and the correct enrollment effective end date in field 24.

Receipt of TRC 179 from Miscellaneous Record (Transaction Type Code 73/74) Submissions

Plans submitting enrollment transaction types 60 and 61 were erroneously receiving TRC 179 - *Transaction Accepted – No Change to Premium Record* – even though the submitted transaction contained premium data values that matched those already on record with CMS for the specified period.

Plans will now receive a TRC 179 when submitting only a NUNCMO Record Update (type 73) or Miscellaneous Record Update (type 74) transaction.

August 2009 MARx System Improvements:

Receipt of TRC 014 on Gap Filled Enrollments

Previous to August 2009, when a Plan submitted an enrollment which filled a “gap” for a time period in which the beneficiary was not covered by insurance, the MARx system was generating the appropriate enrollment TRC of 011 - Enrollment Accepted as Submitted or TRC 016 - Enrollment Accepted, Out Of Area - but was not providing the disenrollment TRC 014 - Disenrollment Due to Enrollment in Another Plan – to the plan.

Beginning in August 2009, any enrollment submitted where a member is currently enrolled in another plan yet the submitted enrollment fills a period when the member is not covered by insurance, will receive a TRC of 011 - Enrollment Accepted as Submitted or TRC 016 - Enrollment Accepted, Out Of Area and the disenrollment TRC 014 - Disenrollment Due to Enrollment in Another Plan.

Correct Start/End Dates on a Part A / B / D Eligibility Termination

When a Part D Eligibility Termination was received, TRC 197 - Part D Eligibility Termination – was returned to the plan. This TRC should have displayed the effective date of the eligibility termination in fields 18 and 24 on the Transaction Reply Report (TRR); however, MARx was reporting the effective date of the enrollment instead. The same problem was also occurring on the TRC 079 - Part A Termination and with the TRC 081 - Part B Termination.

A correction to MARx has been designed so the TRC 079 - Part A Termination and with the TRC 081 - Part B Termination, and TRC 197 - Part D Eligibility Termination will display the effective date of the eligibility termination in fields 18 and 24 on the Transaction Reply Report (TRR).

Plan Communications User Guide version 4.1 now available in MARx UI Help Screens

Plans should now be able to access the Plan Communications User Guide v 4.1 when accessing Help Screens within the MARx UI.

Scheduled Weekly MARx Data Cleanups

Sunday, October 4, 2009

At this time, **no cleanups were scheduled** for inclusion on the October 4th regular weekly TRR. The file followed the below standard file naming convention:

Gentran mailbox: P.Rxxxxx.TRWEEKR.D091004.Thhmsst.pn

Connect:Direct (Mainframe): zzzzzzzz.Rxxxxx.TRWEEKR.D091004.Thhmsst

Connect:Direct (Non-Mainframe): [directory]Rxxxxx.TRWEEKR.D091004.Thhmsst

Please direct questions or concerns to the MAPD Help Desk at mapdhelp@cms.hhs.gov or 1-800-927-8069.